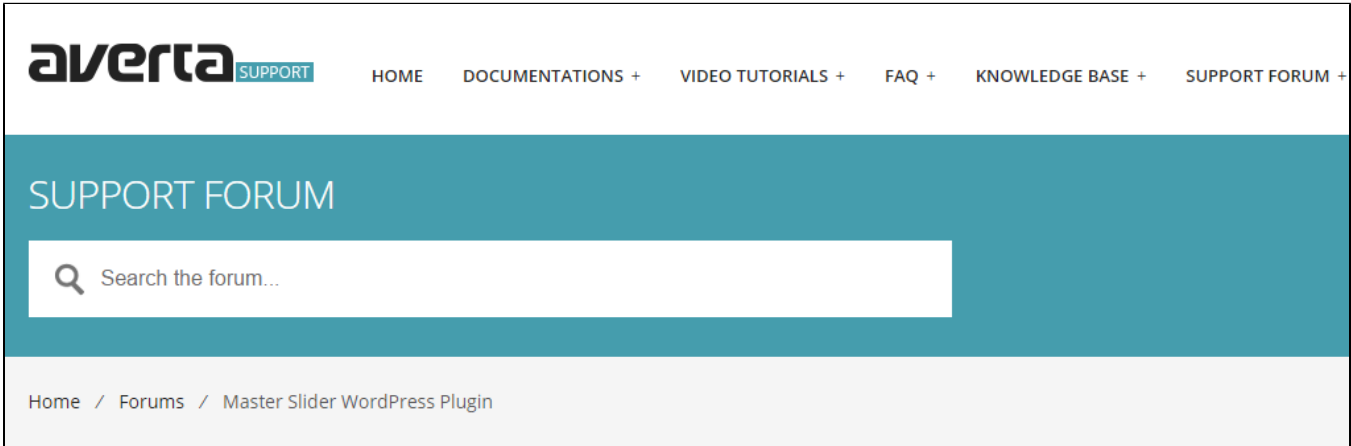


# Support

Averta provides a support forum for **Master Slider** users. We would appreciate if you follow the steps below in case you have any inquiries .

- Please read item's [Documentation](#)
- Proceed to our [FAQ page](#)
- Proceed to our [Knowledge base](#)
- Proceed to our [Video Tutorials page](#)
- Still have questions? Create an Account in Support Forums ([Find your Item Purchase Code](#))
- Use search field at the top of support forum for similar topics
- If you still haven't found your answers please post your question(s) in the item's support forum. Our support staff are willing to help you as soon as possible.

## Why Support Forum?



- You can upload images and insert a code with code-highlighting.
- It is organized and searchable (that makes support easier and faster)
- We also have support staff there waiting for you.

## Master Slider Support Includes

- Responding to questions or problems regarding our product and its features
- Fixing bugs and reported issues
- Providing updates to ensure compatibility with new software versions

## Master Slider Support Does Not Include

- Customization and installation services
- Support for third party software and plug-ins

**i** We **CAN NOT** provide support via **email**. Please ask your support related questions only in our [support forum](#).